

Bondgate Dental Practice

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Inspection Report

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Overall summary

We carried out an unannounced focused inspection on 15 February 2016 to ask the practice the following key questions; Are services safe?

Our findings were:

Are services safe?

We found that this practice was not providing safe care in accordance with the relevant regulations.

Background

Bondgate dental practice is situated in the centre of Helmsley, North Yorkshire close to public transport links. The practice has two treatment rooms, a waiting area and a reception area.

The practice has no registered manager at this time. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'.

Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

We identified regulations that were not being met and the provider must:

- Ensure equipment including the compressor is serviced and validated giving due regard to the pressure vessel certification requirements.
- Ensure that the practice is compliant with its legal obligations under Ionising Radiation Regulations (IRR) 99 and Ionising Radiation (Medical Exposure) Regulation (IRMER) 2000 including having a named RPA for the practice and equipment.

You can see full details of the regulation not being met at the end of this report.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We found that this practice was not providing safe care in accordance with the relevant regulations. We have told the provider to take action (see full details of this action in the Requirement Notices section at the end of this report).

The practice did not have effective systems and processes in place to ensure that all care and treatment was carried out safely. For example, the compressor had not been serviced or replaced when recommendation had been put in place at the point of sale of the practice. The compressor did not have a pressure vessel certificate in place.

X-ray equipment had not been serviced within the required time frame and a Radiation Protection advisor (RPA) had not been reappointed in line with the practice local rules or the requirements of the Ionising Radiation Regulations (IRR) 99 and Ionising Radiation (Medical Exposure) Regulation (IRMER) 2000.

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Detailed findings

Background to this inspection

We carried out this focused inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the registered provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The inspection was carried out on 15 February 2016 and was led by a CQC Inspector and a specialist advisor.

We informed the NHS England area team and Healthwatch that we were inspecting the practice; and received information of concern from them which supported our decision to inspect this practice.

We carried out an unannounced focused inspection of this practice on 15 February 2016. Before the inspection we received concerns in relation to safety of equipment in respect to servicing and certification. As a result we undertook a focused inspection to look into those concerns.

We inspected the practice against one of the five questions we ask about services: is the service safe. This is because the service was not meeting some legal requirements.

These questions therefore formed the framework for the areas we looked at during the inspection.

Are services safe?

Our findings

Equipment and medicines

We reviewed equipment maintenance records such as the compressor, this showed it had not been serviced or replaced in accordance with the manufacturers' guidance. The regular maintenance would ensure the equipment remained fit for purpose and would provide the practice with a pressure vessel certificate.

Radiography (X-rays)

The practice had no safe systems in place to service or maintain the X-ray equipment. No Radiation Protection Advisor services had been renewed to support the practice X-ray equipment in line with the local rules.

This section is primarily information for the provider

Requirement notices

Action we have told the provider to take

The table below shows the legal requirements that were not being met. The provider must send CQC a report that says what action they are going to take to meet these requirements.

Regulated activity	Regulation
Diagnostic and screening procedures	Regulation 12 HSCA (RA) Regulations 2014 Safe care and treatment
Surgical procedures	The registered provider failed to ensure that the premises used by the service provider are safe to use for their intended purpose and are used in a safe way.
Treatment of disease, disorder or injury	The registered provider failed to ensure that the equipment used by the service provider for providing care or treatment to a service user is safe for such use and is used in a safe way.
	Regulation 12 (1)(2)(d)(e)