

Royal Mencap Society

# Royal Mencap Society - Newstead Bungalow

## Inspection report

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27 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Newstead Bungalow is registered to accommodate six people with a learning disability and associated conditions in one adapted building and provides personal care. There were six people using the service at the time of our inspection.

We found the following examples of good practice.

- Visitors to the service had to complete lateral flow device test (LFD) to check whether the person is infectious with COVID-19. LFD can be used for visitor testing, including visiting professionals who are not part of a regular testing programme. Additionally, visitors were screened to check they had not displayed signs of the infection to ensure their visit could take place safely and in line with current guidance.
- A regular testing for COVID-19 was in place for staff and people who lived in the service.
- Where people or staff had received a positive COVID-19 test, the provider followed national guidance relating to self-isolation.
- People were supported to keep in touch with others who were important to them in a variety of ways, including video and telephone calls.
- Infection control policies reflected the current national guidance and had been reviewed regularly. Cleaning schedules had been increased to ensure touch surfaces were cleaned regularly and additional cleaning to maintain good hygiene standards
- Staff had received training in the use of personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance.
- The service had a detailed infection control policy and a business continuity plan in place. Audits took place to monitor infection prevention and control across the service.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 January 2021 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.