

# Ideal Carehomes (Number One) Limited

## Larkhill Hall

### Inspection report

236 Muirhead Avenue East  
Liverpool  
Merseyside  
L11 1ER

Tel: 01512260118

Date of inspection visit:  
04 November 2020

Date of publication:  
26 November 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

We found the following examples of good practice.

- People were admitted to the service safely. People were cared for solely in their rooms for 14 days on arrival. A designated staff member known as a 'buddy' was allocated to the person, to provide one to care and to help reduce any feelings of anxiety or isolation.
- A safe visiting procedure was in place and followed. Any visitors to the service had their temperature taken and completed a health screening questionnaire. Window visits for people's relatives were facilitated by appointment. People's relatives could physically enter the home if visiting in times of exceptional circumstances, such as end of life care.
- The service was registered for regular testing to ensure people and staff were tested frequently. At the time of the inspection, the service did not have any positive cases of COVID-19.
- Policies, procedures and equipment were in place to maintain infection control and support the needs of the people using the service. Risk assessments specific to people's needs were also in place to help reduce the risk of infection.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Larkhill Hall

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 November 2020 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.