

Time for Teeth Limited HMP Drake Hall

Inspection Report

Eccleshall
Stafford
ST21 6LQ
Tel:
Website:

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Overall summary

We carried out an announced focussed inspection on 12 December 2017. This inspection was carried out to follow up on concerns raised during a previous inspection in July 2016, following which we issued a Requirement Notice. We inspected only those aspects detailed in the Requirement Notice dated 3 August 2016. We do not currently rate services provided in prisons.

CQC and Her Majesty's Inspectorate of Prisons (HMIP) undertake joint inspections under a memorandum of understanding. Further information on this and the joint methodology can be found by accessing the following website:

<http://www.cqc.org.uk/content/health-and-care-criminal-justice-system>

CQC inspect under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

CQC inspected this service with HMIP between the 18 and 22 July 2016. This report can be found by accessing the following website:

<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/?s&location=drake-hall>

We found evidence that fundamental standards were not being met and a Requirement Notice was issued in relation to Regulation 12 (Safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We subsequently asked the provider to make improvements regarding these breaches. We checked these areas as part of this focused inspection and found the provider had taken action to address the issues identified.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We did not inspect the safe domain in full at this inspection. We inspected only those aspects detailed in the Requirement Notice issued as a result of the inspection in July 2016.

We found that the provider had taken action to ensure that all necessary safety and maintenance checks were carried out on radiological equipment.

HMP Drake Hall

Detailed findings

Background to this inspection

Background to HMP Drake Hall

HMP Drake Hall is a closed women's prison for adults and young offenders, located in Eccleshall, Staffordshire which can accommodate 340 prisoners. Time for Teeth has been sub-contracted since April 2016 by the lead healthcare provider to provide a dental service, generally comparable to that found in the wider community. The location is registered to provide the regulated activities treatment of disease, disorder or injury, surgical procedures and diagnostic and screening procedures.

Our Inspection Team:

This focussed inspection was completed by a CQC Health and Justice Inspector.

How we carried out this inspection:

We reviewed the action plan submitted by the provider and any other information received, such as from the service commissioners. We looked at the systems in place to ensure that the necessary safety checks and maintenance of radiological equipment were carried out. We spoke with a dental nurse and the main contractor for healthcare.

Are services safe?

Our findings

During our inspection in July 2016 we found that systems were not in place to ensure that the required safety checks and regular maintenance of radiological equipment happened when required. This meant that the provider could not be assured that equipment was safe to use or fit for purpose.

During this inspection we saw that the required safety checks had been carried out by an external contractor since our previous inspection. This included a three yearly radiological safety check as well as annual electro-mechanical checks on the operation of the equipment. The provider completed an annual x-ray risk assessment and also visual safety checks of the x-ray equipment prior to each clinic. Any maintenance and repair work of radiological equipment would be carried out when necessary by the external contractor.

Are services effective?

(for example, treatment is effective)

Our findings

We did not inspect the effective domain at this inspection.

Are services caring?

Our findings

We did not inspect the caring domain at this inspection.

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

We did not inspect the responsive domain at this inspection.

Are services well-led?

Our findings

We did not inspect the well-led domain at this inspection.