

Country Court Care Homes 2 Limited

Walberton Place Care Home

Inspection report

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10 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Walberton Place Care Home is a residential care home providing personal care to people aged 65 and over. The service can support up to 80 people, there were 75 people living at Walberton Place Care Home at the time of inspection. The service supports people who may be living with dementia or need support with their physical health.

We found the following examples of good practice.

The manager had sought advice and guidance from local health organisations when experiencing a recent COVID-19 outbreak at the home. Increased testing, infection prevention and control measures and zoning of areas of the home had been put in place.

Staff and managers were observed to wear personal protective equipment (PPE) appropriately. Staff uniforms were laundered onsite and there were places for staff to change clothing and PPE.

There was a schedule of cleaning and deep cleaning around the home and in communal areas. There were numerous areas for people to meet with space for social distancing, activity and privacy. We observed the home to be clean and well maintained.

There was regular testing in place for people and staff, government guidelines were being followed for this and test results were being monitored by the manager to ensure a swift response.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Walberton Place Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider was ensuring that current government guidance was being followed to enable people to meet their visitors privately and in communal areas.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.