

The Wilf Ward Family Trust

Muston Road

Inspection report

70 Muston Road
Filey
North Yorkshire
YO14 0AL

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Date of inspection visit:
19 January 2022

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09 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Muston Road is a residential care home for four people with a learning or physical disability. At the time of the inspection, four people lived at the service.

We found the following examples of good practice.

The service was clean, smelt fresh and was tidy throughout. Records were in place to demonstrate cleaning had taken place. When furnishings or décor looked worn, plans were in place to address these.

Detailed risk assessments were in place for people who used the service which included guidance for staff to follow should the person display symptoms of COVID-19, how to safely access the community and visitors to the service.

People continued to have visitors and the registered manager recognised the benefit this had on people's emotional well-being. Consideration was also given to how visitors could safely access the service in the event of an outbreak.

Visitors were screened for any symptoms of COVID-19 on arrival, had to complete a lateral flow test and had access to Personal Protective Equipment (PPE). Where required, people were asked to demonstrate their vaccination status.

During the pandemic staff were creative in considering how people's needs could continue to be met including having stimulating activity. People had access to a large garden with sensory areas within it. There was also a dome, which facilitated outdoor visits, and people now used this space as part of their home.

Staff had plentiful access to PPE and wore this appropriately. Staff had undertaken in-house training in relation to infection prevention and control and the management team routinely assessed their competency.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Muston Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the service 24 hours' notice of the visit.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visitors were welcomed to the service, as the positive impact to people's well-being was recognised. Visits were facilitated in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.