

Swiss House Care Home Limited

# Swiss House

## Inspection report

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Date of inspection visit:  
19 November 2020

Date of publication:  
04 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Swiss House is a residential care home that accommodates up to ten people living with learning disabilities or autistic spectrum disorder. At the time of our inspection there were nine people living at the home.

We found the following examples of good practice.

Families were unable to visit the home at the time of the inspection due to an outbreak of COVID-19 in the home. Staff supported people to maintain contact with their relatives using video calls. The manager kept families informed through letters and emails.

Staff engaged people in activities such as singing hymns, making prayer books, fitness exercises and socially distanced discos to maintain their wellbeing.

People and staff were tested weekly for COVID-19. All test results showed negative results for all people and staff for the last two weeks meaning there was no longer an outbreak in the home.

The number of people in communal areas was restricted to promote social distancing.

The registered manager incorporated a questionnaire into staff meetings and supervisions to check staff knowledge relating to COVID-19 and share good practice. Staff were supported to discuss development ideas as well as their fears and concerns about COVID-19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Swiss House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.