

Morris Care Limited

# Morris Care Centre

## Inspection report

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15 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Morris Care Centre provides personal and nursing care for up to 96 people across three Courts. At the time of the inspection 86 people were living in the home. However, we only looked at the area of the service that had applied to be a Designated Setting.

We found the following examples of good practice.

- The provider had created a zoned area with a separate entrance. This ensured they could care for people safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home under the Winter Discharge Designation Settings scheme.
- Staff were deployed to work solely within this part of the service, which reduced the risk of cross transmission of infection.
- A system to ensure clothing and bedding was cleaned separately to reduce the risk of cross infection across the service had been implemented.
- The provider had increased the domestic staff hours to ensure regular cleaning and sanitising of the service was completed.
- A visiting policy and risk assessments ensured visits maintained people's safety and the risk of cross infection reduced. When visits were restricted other methods were used to ensure people continued to have contact with their loved ones such as, video and telephone calls.
- Staff received up to date guidance and training in infection control and Personal Protective Equipment (PPE). The registered manager understood where to signpost staff to support their mental wellbeing.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Morris Care Centre

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 15 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.