

Hexon Limited

# Rosegarth Residential

## Inspection report

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Humberside  
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Tel: 01262677972

Date of inspection visit:  
29 April 2022

Date of publication:  
23 May 2022

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rosegarth Residential provides support for up to 26 older people and people who may be living with dementia. At the time of this inspection, 16 people were using the service.

We found the following examples of good practice.

People were supported to have visitors and safe visiting processes were followed in line with national guidance, including visits in the local community. Alternative arrangements were available to support people to maintain contact with their family and friends in the event of an outbreak.

Risks to people and staff in relation to COVID-19 had been assessed and action taken to manage the risks.

Staff took part in regular testing for COVID-19. They appropriately wore personal protective equipment (PPE) to minimise the risk of infections spreading.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosegarth Residential

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 29 April 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.
- People were supported to have visits from their families and friends in line with government guidance. In the event of an outbreak of COVID-19, alternative arrangements were in place to support people to maintain their important relationships. Risks had been assessed and managed to support people to safely see their friends and family in the local community.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found some areas of the service were not thoroughly cleaned and some items of furniture could no longer be effectively cleaned. The provider addressed these shortfalls during the inspection.

We have also signposted the provider to resources to develop their approach.