

Silversword Limited

Old Alresford Cottage

Inspection report

Old Alresford
Alresford
Hampshire
SO24 9DH

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Date of inspection visit:
11 March 2021

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08 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Old Alresford Cottage provides accommodation for up to 44 older people with personal care needs. There were 42 people using the service at the time of the inspection.

We found the following examples of good practice:

- The home locked down 13 days prior to the Government announcement in March 2020 to keep people safe.
- The home used a 'fogger' to decontaminate the visiting area in between visits. A 'fogger' is a device which creates a chemical fog which destroys bacteria and viruses.
- Both staff and people using the service have been offered counselling by the provider, to support them with their emotional needs as a result of the COVID-19 crisis.
- The home has an ultra-violet (UV) light to assist with good handwashing practices. Staff's hands were spot checked for cleanliness using the light.
- The home engaged in regular webinars from 'Partners in Care' Clinical Commissioning Group (CCG) and other local providers to learn and share good practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Old Alresford Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the corona virus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.