

Bymead House Limited

Bymead House

Inspection report

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Date of inspection visit:
22 October 2020

Date of publication:
04 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bymead House is a residential and nursing home situated in Charmouth. It is registered to provide care for up to 30 people. The home is a detached property with rooms set out over two floors accessed by stairs or a passenger lift. There are lounge and dining areas on each floor of the home and a rear garden which is fully accessible. At the time of the inspection there were 26 people living at the service.

We found the following areas of good practice.

Measures were in place to prevent the spread of infection by visitors to the service. All visitors were required to have their temperature taken and complete a full health risk assessment on arrival.

Visitors were required to book in advance to make sure their visits were spread out to avoid the potential risk of transmission to other visitors. This allowed the staff team to clean and sanitise each visiting area between appointments. An internal conservatory area was being used for visits that could be accessed directly from the garden, to avoid visitors moving through the building. People were supported to safely visit loved ones in their bedrooms as they approached the end of their lives.

The registered manager kept people and families up-to-date with the current situation through regular meetings, letters and phone calls. All of the people we spoke with understood the need for the extra precautions and said they felt safe at the service.

The provider had increased staffing levels during the pandemic. An additional activities co-ordinator had been recruited to help promote people's well-being and continued activities. There had also been an increase in clinical staff hours to ensure additional support was available.

The service had appropriate infection control policies and procedures in place. They had kept up to date with current government guidance and communicated changes to staff promptly.

Regular testing was carried out at the service for both staff and people living there. There was a clear and detailed action plan in place in the event of a positive Covid-19 test. Staff completed daily checks on people's current health status to quickly identify if someone was showing signs of being unwell.

There was a clear policy in place for new admissions to the service; this applied whether it was a new person from the community or someone returning from a hospital stay. The registered manager ensured Covid-19 test results had been confirmed for new admissions prior to any admission. New admissions were required to stay quarantined in their room for 14 days and barrier nursed.

The service had made provision for a designated space for staff to change into and out of their uniform. All staff uniforms were laundered at the service. They used the required personal protective equipment (PPE) appropriately. Sanitisation and PPE stations were placed around the building for easy access.

The service had contingency plans in place in the event of any outbreak of Covid-19 or other emergency.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 22 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

During our visit we spoke with the registered manager; provider; deputy manager and four staff members. We also spoke with four people living at the service.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.