

Voyage 1 Limited

# 1-2 Canterbury Close

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

1-2 Canterbury Close is a residential service which provides accommodation and personal care for a maximum of ten people in two bungalows. At the time of the inspection there were four people living in one of the bungalows and five in the other.

We found the following examples of good practice.

Staff and people using the service all undertook a regular programme of testing to keep everyone safe and free from infection. Staff and visitors were subject to a range of screening procedures such as a temperature check and providing a negative test before entering the premises. Staff used appropriate PPE and were encouraged to change surgical masks when leaving and re-entering the building.

There were no shortages of PPE and all staff we observed were wearing appropriate PPE when supporting people. We saw ample stocks of PPE and cleaning equipment.

The premises were visibly clean and in good order. Cleaning schedules were in place and included regular cleaning of touch points around the home, such as door handles and light switches.

Appropriate disposal arrangements were in place for clinical waste. Policies and procedures were in line with current government guidance and used to inform staff, people and their families. Governance arrangements ensured that IPC policies and procedures were met.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# 1-2 Canterbury Close

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- We saw the provider was facilitating visits for people living in the home in accordance with the current guidance. The provider was aware of the current guidance in place and kept people's relatives updated with any changes, including when there had been positive COVID-19 cases within the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.