

Essex County Care Limited

Beechlands

Inspection report

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22 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beechlands is a residential care home providing personal care without nursing for up to 26 people some of whom maybe living with dementia. At the time of inspection 14 people were using the service. The service is set over two floors in a residential area.

We found the following examples of good practice.

- The service was currently closed to visitors, however people could visit their relatives who were receiving end of life care. Measures were in place such as temperature checks, Personal Protective Equipment [PPE] and separate entrances to the building to ensure infection risk was kept to a minimum.
- People had been supported to stay in touch with their loved ones using electronic devices. Call times were scheduled so everyone had an opportunity to use the equipment.
- Social distancing was in place at the service. Chairs and tables had been separated to provide space for people to use the lounge and dining areas. Where people needed extra support for their wellbeing, bubbles had been created with another person or a member of staff.
- The registered manager was following government guidelines to safely admit people to the service. The registered manager confirmed people would be isolated for 14 days and receive care in their rooms.
- Staff and people using the service were receiving regular COVID-19 tests in line with government guidelines. Where positive test results were received, the registered manager acted promptly to ensure people and staff followed guidance on isolating.
- Staff had received regular training on the use of PPE and infection control practices. We saw staff were following current practice and guidance throughout our visit and were disposing of waste safely.
- The registered manager was supporting staff with wellbeing checks and had carried out specific risk assessments to ensure extra support could be put in place for those at higher risk in relation to COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beechlands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.