

Runwood Homes Limited

Tallis House

Inspection report

Neal Court
Waltham Abbey
Essex
EN9 3EH

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Date of inspection visit:
28 January 2021

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17 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tallis House is registered to provide personal care and accommodation for up to 101 people. The accommodation is arranged into three units spread over three floors. At the time of the inspection 77 people lived at the service.

We found the following examples of good practice.

- The registered manager was following the government's guidance on whole home testing for people and staff. This included using rapid testing and weekly testing for staff.
- Staff had received training on working during the pandemic in relation to COVID-19 and had received training in the correct use of personal protective equipment (PPE).
- New admissions were assessed prior to admission and tested for COVID-19. On admission they were supported to isolate.
- Staff completed regular health screening on people to help identify any symptoms early.
- People were supported to isolate when required and the environment had been set up to encourage social distancing when people were able to meet in communal areas.
- There was clear guidance and signage around the service to help prompt staff to safely work whilst minimising the risk of spreading infection.
- The registered manager had followed guidance on zoning areas to minimise the spread of infection. Staff had been identified to work in specific areas to stop the risk of spreading infection during an outbreak.
- Good infection prevention control practices had been implemented such as increased cleaning and the addition of PPE stations and hand sanitisers around the service.
- People's well-being was supported by video and telephone calls to relatives and staff continued to engage in activities with people of their choice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Tallis House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.