

East Anglia Care Homes Limited

Sutherlands Nursing Home

Inspection report

136 Norwich Road
Wymondham
Norfolk
NR18 0SX

Tel: 01953600900

Date of inspection visit:
11 January 2022

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11 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sutherlands Nursing Home is a residential care home providing personal and nursing care in one purpose-built property. The service can support up to 52 people, they were providing care to 31 older people at the time of the inspection. A unit on the first floor specialises in care to people living with dementia.

We found the following examples of good practice.

Staff were observed to be wearing Personal Protective Equipment (PPE) in line with current government guidelines, this ensured the safety of people supported, visitors and the staff team.

The environment appeared clean, well maintained and welcoming throughout. Ventilation was encouraged in numerous areas of the service to encourage air replacement within the service.

Safe visits for the people residing at the service was facilitated by the staff team. Staff ensured visitors follow current government guidance and completed a Lateral Flow Test before entering the building.

Clear guidance was displayed to ensure people were reminded on how to keep safe with social distancing and correct procedures for donning and doffing PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sutherlands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information on staff deployment at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.