

James Hudson(Builders)Limited
Ashbourne Lodge

Inspection report

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13 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashbourne Lodge is a residential care home providing personal and nursing care to 48 people at the time of the inspection. The service can support up to 57 people.

We found the following examples of good practice.

- The service had clear visiting protocols in place with robust infection, control and prevention procedures that all visitors were required to follow. This included guidance upon arrival relating to personal, protective equipment (PPE), COVID-19 testing and a health screening questionnaire.
- The service had identified innovative ways of supporting people living with Dementia to regularly wash their hands and stay safe. For example, people who used therapy dolls were supported to wash their doll regularly. The provider had also created accessible information about the pandemic which people had read and discussed at the service's book club.
- The service was regularly cleaned throughout the day. There was cleaning schedules which staff followed, this included regular cleaning of high touch areas.
- People had individualised plans of care and risk assessments which detailed their choices about receiving visitors and going out during the pandemic. The service had worked with people and visitors to ensure people's choices and preferences were met safely.
- Staff received training in relation to infection prevention and control. Staff told us how they managed risks in relation to COVID-19 such as how they took part in regular testing, we observed staff to be wearing the correct Personal Protective Equipment (PPE) throughout our inspection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashbourne Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.