

Lime Lodge Care Ltd Lime Lodge

Inspection report

575 Nuthall Road Nottingham Nottinghamshire NG8 6AD Date of inspection visit: 23 February 2022

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Tel: 01158758349

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lime Lodge is registered to accommodate up to nine people in one adapted building. People living at the service had a learning disability and / or autism. At the time of our inspection, seven people were living at the service. Accommodation is provided over two floors and within the grounds of the service.

We found the following examples of good practice.

People were supported to access community in a way that mitigated the risk of catching and spreading infection.

There were ample supplies of personal protective equipment (PPE) available and the staff were observed to wear them correctly.

Cleaning schedules were in place and regular cleaning took place. Infection prevention control (IPC) audit was completed weekly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Lime Lodge Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

• We were not assured that the provider's infection prevention and control policy was up to date. We asked the provider to update the policy immediately, following our visit. We will contact the provider to ensure they current policy is up to date.

• We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst there were cleaning schedules indicating that regular cleaning took place, some of the people's bedrooms were not hygienic and there was a strong, unpleasant odour. We discussed this with the provider and advised to complete cleaning of those areas more thoroughly. We will contact the provider to ensure this had been completed.

• We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Effective measures were not in place to ensure provider was meeting COVID-19 vaccination requirements for professionals visiting the service. For example, the provider was not aware that CQC inspectors were required to show a proof of COVID-19 vaccination.

• We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Some staff did not complete the IPC training. We asked the provider to ensure that all staff complete the IPC training immediately.

- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.

Visiting in care homes

The provider visiting policy was not up to date and was not aligned to government guidance, however the visits were taking place as per the government's guidance. We asked the provider to update the policy and ensure it reflect the current visiting practise.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The Government has announced its intention to change the legal requirement for vaccination in care homes. The service was not fully meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach .