

The Poppies Care Home Limited

Gresham Lodge Care Home

Inspection report

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Date of inspection visit:
25 February 2022

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Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Gresham Lodge Care Home is a care home which provides personal care to older people who may be living with dementia or a physical disability. It is registered to support 21 people. At the time of our inspection, 19 people were using the service.

We found the following examples of good practice.

Staff took part in regular testing for COVID-19 and were fully vaccinated. They followed government guidance in relation to personal protective equipment (PPE) and infection prevention and control (IPC) practices. The service had an ample supply of PPE and stock levels were monitored by the registered manager. Visitors were also required to wear PPE and enough stock was available.

Staff supported people's social and emotional wellbeing. People were supported to have visitors and safe visiting processes were followed in line with national guidance. Alternative arrangements were available to support people to maintain contact with their family and friends in the event of an outbreak.

Staff monitored people for signs and symptoms of COVID-19, and appropriate processes were in place and followed should anyone display any symptoms of COVID-19.

Risks to people and staff in relation to COVID-19 had been assessed and action taken to manage the risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Gresham Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were supported to have visits from their families and friends in line with current guidance. In the event of an outbreak of COVID-19, alternative arrangements were in place to support people to maintain their important relationships.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.