

Mrs Deborah Wallace and Mr John Wallace

Corona House Residential Home

Inspection report

1 Osmaston Road
Prenton
Birkenhead
Merseyside
CH42 8PY

Tel: 01516083536

Date of inspection visit:
11 February 2022

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25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The home provides accommodation with personal care for up to 15 older adults. At the time of our inspection, 8 people lived in the home.

We found the following examples of good practice.

Wirral Infection Control team visited the service on in December 2021 and found that infection control standards and practices were very good. At this visit, we found the same. There were robust policies and procedures in place and the manager, and the staff team had worked hard to mitigate the risk of COVID-19.

Provisions were in place to ensure visitors were safe to see their loved ones. There were easy to read posters on the entrance to the home advising staff and visitors of the symptoms to spot before they entered the home. All visits were pre-booked with visitors asked to show a negative lateral flow test (LFT) prior to entry. Professional visitors were also asked to evidence they were vaccinated against COVID-19. Records in relation to visitor checks however were not kept and we recommended that the manager commence this immediately.

Visitors were able to visit their loved ones in the home's conservatory which had a screen in place to mitigate COVID-19 risks or if they preferred, there was a dedicated visiting pod called the 'garden room' for people to utilise.

Staff wore appropriate personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. There was a sufficient PPE in stock. PPE and hand sanitising gel was located throughout the home. Staff had received training in infection control and how to put on and take off PPE safely.

On the day we visited, the home was clean and hygienic. We saw that there was a daily cleaning regime in place for cleaning and decontamination purposes but records of the daily cleaning tasks completed, were not kept. We recommended the manager do so.

All staff and people living at the service were part of a regular programme of testing for COVID-19 and the manager had clear oversight of this process. All staff and people living in the home were vaccinated against COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Corona House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022. The inspection was announced approximately two hours before the inspection took place.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, records in relation to day to day cleaning needed to be properly maintained.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- There were checks in place to mitigate the risks associated with other visitors to the home. All visits to the home needed to be pre-booked, visitors were required to evidence or have a negative lateral flow test prior to entry and there were separate visiting areas with their own entrance/exit to limit visitor access to other areas of the home. Records of these checks however had not been kept. We advised the manager to commence this immediately.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.