

Loving Care Limited

Mount Park

Inspection report

43 Mount Park
Carshalton
Surrey
SM5 4PR

Date of inspection visit:
19 January 2022

Date of publication:
07 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mount Park is a residential care home providing personal care to two younger adults with a learning disability and/or autism at the time of the inspection. The service can support up to two people.

We found the following examples of good practice.

- Staff were knowledgeable and up to date with current guidance regarding infection prevention and control and the COVID-19 virus.
- The service was experiencing an outbreak of the COVID-19 virus at the time of our inspection, but they had implemented measures to reduce the risk of spread of infection and keep people and staff safe. They had liaised with their local public health team and were implementing the guidance provided.
- Staff facilitated people to have visitors in line with government guidance and supported people to maintain those relationships.
- People and staff were supported to reduce the risk of infection through regular testing and participation in the COVID-19 vaccination programme.
- Infection prevention and control policies and COVID-19 policies were regularly reviewed and updated to ensure they were appropriate and in line with current guidance. There were regular infection prevention and control audits undertaken and a clean and hygienic environment was provided.
- There were current pressures on the staffing team due to COVID-19 related staff sickness and recruitment difficulties, however the provider had plans in place to mitigate the risks to people and ensure they received safe, person-centred care.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mount Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.