

Hamberley Care 3 Limited

Richmond Manor

Inspection report

14 Dunstable Street
Amphill
Bedford
MK45 2JT

Date of inspection visit:
11 March 2021

Date of publication:
07 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Richmond Manor is a 'care home' providing accommodation, personal and nursing care for up to 69 people. At the time of our inspection there were 16 people using the service.

We found the following examples of good practice.

- A designated area was available to support safe visits to the home. All visitors were required to complete a health screening form, have their temperature taken and take a COVID-19 lateral flow test upon their arrival. Personal protective equipment (PPE) was provided to visitors to wear during their time at the home.
- Staff had received training on how to wear, put on and take off PPE. The manager and Infection Prevention Control (IPC) lead monitored staff practice and addressed concerns through meetings and individual supervisions.
- Risk assessments had been completed for those who had been identified as high risk and where required amendments had been made to mitigate risk.
- A folder containing information relating to COVID-19 was available to staff and people in the home. This was regularly reviewed and updated to remain accurate and reflective of current government guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Richmond Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.