

Methodist Homes The Beeches

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Beeches is a care home providing accommodation for up to 44 people who require personal care. At the time of our inspection there were 35 people using the service. The care provided is for people who have needs associated with those of older people and people living with dementia.

We found the following examples of good practice.

Staff had a caring and compassionate manner and interactions were upbeat to boost morale in the home. Staff were dedicated to resident's health and wellbeing.

The provider is looking at ways for people to have safe visits with their loved ones. Plans were underway to install a 14ft summer house. When completed, it will be heated and enable comfortable visits.

The registered manager had carried out distress risk assessments to assess and monitor how people were coping emotionally with the pandemic.

Staff had good knowledge on how to recognise the signs and symptoms of someone becoming unwell, and they knew what action to take to keep everyone safe.

Staff were well supported through the pandemic, by the management team. All the staff we spoke with praised the registered manager's dedication and said they all worked well together as a great team.

Safe staffing levels were maintained by creative use of staff from the providers other homes.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Beeches

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.