

Huntercombe Adult Ltd

Conifer Lodge

Inspection report

134 North Brink
Wisbech
Cambridgeshire
PE13 1LL

Tel: 01945474912

Date of inspection visit:
16 March 2021

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14 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Conifer Lodge is a 'care home'. Conifer Lodge accommodates 13 people in one adapted building. The service specialises in providing care to people who have a learning disability, people who are on the autistic spectrum and people who may also have associated mental health needs. At the time of this inspection there were 13 people living at the service.

We found the following examples of good practice.

The service took part in the national COVID-19 testing programme for care homes. Individual risk assessments were completed for staff and people to keep them safe.

Staff followed the providers robust infection prevention controls, this included monitoring and documenting their temperature before commencing each shift. Regular meetings were held to discuss good practice and review any lessons learned, to continually ensure best practice and guidance was followed. Infection control leads monitored the service daily.

All staff received training on infection control, the correct use and disposal of personal protective equipment (PPE) and good hand washing techniques. Competency checks were completed to ensure good practices. COVID-19 training was also completed with people who lived at Conifer Lodge, to help support their safety and understanding.

The registered manager confirmed that good communication and the involvement of staff and people had been key to their wellbeing. There had been lots of work on social activities, support in the community and exercising.

The registered manager confirmed their door was always open for staff and people to come and talk. Visits to the home needed to be booked in advance and were completed in a designated area that staff thoroughly cleaned after each visit.

The service looked clean and free from clutter. To ensure good infection control, appropriate cleaning products were used. Cleaning schedules ensured frequently touched areas were sanitised. Infection control audits were completed and monitored regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Conifer Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.