

The Composite Bonding Company

The Composite Bonding Company

Inspection report

71 Middleton Road
Manchester
M8 4JY
Tel: 01617950591

Date of inspection visit: 03 March 2022

Date of publication: 07/03/2022

Overall summary

We undertook a follow up desk-based inspection of The Composite Bonding Company on 3 March 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a comprehensive inspection of The Composite Bonding Company on 25 October 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for The Composite Bonding Company on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 25 October 2021.

Background

The Composite Bonding Company is in Manchester and provides private dental care and treatment for adults.

There is ramp access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice.

The dental team includes a dental hygienist and therapist, a dentist and two dental nurses. The practice has one treatment room.

The practice is owned by a company and as a condition of registration must have a person registered with the CQC as the registered manager. Registered managers have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run. The registered manager at The Composite Bonding Company is the dental hygienist and therapist.

During the desk-based inspection we looked at records about how the service is managed.

The practice is open:

Tuesday and Wednesday from 10:00am to 8:00pm

Thursday from 8:00am to 5:00pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 3 March 2022 we found the practice had made the following improvements to comply with the regulation:

Governance and management

We saw there were clear and effective processes for managing risks, issues and performance:

- A new fire risk assessment and Legionella risk assessment had been carried out and recommendations had been actioned.
- Improvements had been made to the infection control procedures and this reflected national guidance.
- The missing items of the medical emergency kit had been ordered and the system for checking these had been updated.
- A system for referring patients with suspected oral cancer under the national two-week wait arrangements had been implemented.
- The risks associated with the use of radiation had been addressed. Staff used a different door to stand at when taking an X-ray and this was adjacent to the isolation switch.
- Risk assessments had been completed for all hazardous substances.

Continuous improvement and innovation

The practice had systems and processes for learning, continuous improvement and innovation.

The practice had quality assurance processes to encourage learning and continuous improvement. These included audits of radiographs and infection prevention and control. Staff kept records of the results of these audits and the resulting action plans and improvements.