

Pear Tree Care Limited

Blossom House

Inspection report

1-3 Beech Grove
Hayling Island
Hampshire
PO11 9DP

Tel: 02392462905

Date of inspection visit:
15 February 2022

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23 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Blossom House is a residential care home registered to provide personal care for up to 31 older people who may be living with dementia, a physical disability or have mental health needs. At the time of our inspection there were 28 people living at Blossom House.

We found the following examples of good practice.

The premises were well-ventilated, clean and hygienic. Cleaning checklists were in use and cleanliness was monitored. Staff frequently cleaned high touch surfaces to reduce the risk of spreading any infections.

Visitors were welcomed to the service, the positive impact to people's well-being was recognised. Visits were facilitated in line with government guidance.

All visitors were informed of the requirement to provide a negative Lateral Flow Test (LFT) result and to show evidence that they had received the appropriate vaccinations. Visitors were required to wear Protective Personal Equipment (PPE) in accordance with the provider's COVID-19 policies and procedures.

The provider had assessed the impact of potential 'winter pressures' and acted accordingly. Regular COVID19, outbreak and other related audits were carried out to help identify any areas of concern. Action plans were in place and reviewed.

Staff had plentiful access to PPE and wore this appropriately. Staff had undertaken in-house training in relation to infection prevention and control and the management team routinely assessed their competency.

Staff had worked as a team to help promote people's wellbeing throughout the pandemic providing support to people to use video calls, telephones. We observed positive interactions between staff and people.

Infection control policy had been updated as guidance changed throughout the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Blossom House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.