

Shelley Park Limited

Clarendon House

Inspection report

36 Crabton Close Road
Boscombe
Bournemouth
Dorset
BH5 1HN

Tel: 01202396933

Date of inspection visit:
05 March 2021

Date of publication:
15 March 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Clarendon House is a 'care home' that is registered to provide personal and nursing care to a maximum of 8 people who are living with a brain injury. At the time of the inspection they were supporting 3 people.

We found the following examples of good practice.

There were clear processes in place for visitors to the home. Families and friends met with their loved ones in a 'visitors' pod' at the sister home to Clarendon House, there was an option of inside and outside pods which were wheelchair accessible. All visitors direct to the home or to the pods were subject to temperature checks, health screening questions, hand hygiene and Personal Protective Equipment (PPE).

People were supported by staff to continue with their lives and that included support to clean their home, cook and do their laundry. There were cleaning schedules in place for staff and this continued throughout the day. There was enough PPE and staff were observed wearing it correctly and in line with the current government guidance.

People and staff had participated in whole home testing for Covid-19, for staff this included a daily test. Risk assessments had been completed for all aspects of people's care and support including risks associated with Covid-19. Staff had individual risk assessments in relation to their own health and support needs. People and staff had been offered a Covid-19 vaccine.

Staff had received training in how to put on and take off PPE and training in preventing infections was up to date. Audits took place daily, weekly and monthly to ensure compliance with infection control procedures. The home was supported by a range of in-house professionals such as psychologists and therapists. Weekly contact was maintained with medical professionals who reviewed people's needs.

The registered manager told us group and individual meetings have enabled them to reflect and learn from the difficult events experienced during the pandemic so far and had also contributed to supporting the wellbeing and mental health of staff. The registered manager told us they were proud of their staff team and said, "I don't have any worries, they are awesome".

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clarendon House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.