

# Sanctuary Care Limited Garside House Nursing Home

## **Inspection report**

131-151 Regency Street London SW1P 4AH

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### Ratings

## Overall rating for this service

Is the service safe?

Date of inspection visit: 03 February 2022

Date of publication: 20 June 2022

Inspected but not rated

**Inspected but not rated** 

# Summary of findings

### Overall summary

Garside House Nursing Home is a residential care home that provides personal and nursing care for up to 40 people on three separate floors. At the time of the inspection 16 people were living at the service, including older people and people living with dementia.

We found the following examples of good practice.

The home was clean and well maintained. The provider had robust procedures in place for managing infection control. Domestic staff were regularly cleaning high risk touch point areas and there was regular reviews of infection control audits.

We saw personal protective equipment (PPE) was accessible throughout the home and staff used it in accordance with the most up to date guidance. Information about the correct use of PPE and handwashing guidance was displayed throughout the home.

The provider had updated their policies in line with government guidelines for COVID-19 testing. This included staff testing requirements as well as guidance on testing for people living at the home and visitors.

Staff had received updated training on infection control and COVID- 19. The layout of the building allowed for clear zoning if someone needed to self-isolate in their own room if they received a positive test result.

People were supported to see their family and friends. If this was not possible staff were using technology to keep family members updated.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

We were assured the service were following appropriate infection prevention and control procedures to keep people safe. Further information is in the detailed findings below.

#### **Inspected but not rated**



# Garside House Nursing Home

**Detailed findings** 

# Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

The inspection took place on 03 February 2021 and was announced. We gave the service 24 hours' notice of the inspection.

## Is the service safe?

# Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.