

Regal Care Trading Ltd

Cheney House

Inspection report

Rectory Lane
Middle Cheney
Banbury
Oxfordshire
OX17 2NZ

Tel: 01295710494

Date of inspection visit:
13 November 2020

Date of publication:
01 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Cheney house provides residential care for up to 34 older people, including people living with dementia. There were 21 people receiving care at the time of the inspection. Cheney house is set out over 2 floors with a communal lounge and dining room.

We found the following examples of good practice.

- Sufficient stocks of Personal Protective Equipment (PPE) were in place including masks, gloves, aprons, hand sanitiser and visors.
- Infection control policies reflected the current national guidance and had been reviewed regularly. Cleaning schedules had been increased to ensure high touch surfaces were cleaned regularly and additional cleaning to maintain good hygiene standards. The provider was in the process of recruiting additional domestic support staff.
- People living in the service and staff were being tested regularly. This was to ensure if any staff or people had contracted COVID-19 and were asymptomatic, this was identified and acted upon in a timely way.
- The provider had a plan to ensure the environment for visitors was COVID-19 secure and followed national guidance for visitors to care homes in preparation for visitors once the COVID-19 outbreak was over. A new visiting pod had been purchased to enable this.
- The staff team had received additional training in the putting on and taking off of PPE following a visit from Public Health Community Infection Prevention Control Team. We saw staff wearing PPE appropriately on the day of the inspection.
- There was a clear procedure in place, in line with national guidance to ensure people were admitted to the service safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cheney House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We were not assured that the practices relating to infection prevention and control had been embedded into the service. The provider had made some immediate changes following a visit from Public Health Community Infection Prevention Control Team, however, there was still improvements to be made to ensure consistent practice across the whole of the staff team including agency staff.

We have also signposted the provider to resources to develop their approach.