

# Parkcare Homes (No.2) Limited

# Birches Grove

## Inspection report

14 Fairmoor Close  
Parkend  
Lydney  
Gloucestershire  
GL15 4HB

Tel: 01594564081

Date of inspection visit:  
24 March 2021

Date of publication:  
01 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Birches Grove is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Birches Grove supports people with a learning disability and/or mental health needs. It accommodates up to four people in a four bedded detached house on a residential estate. There were three people living at Birches Grove at the time of the inspection.

We found the following examples of good practice.

People understood the measures in place to protect them from COVID-19. Visits to the service and to people's family homes had been adapted in line with recognised safe visiting guidance and lockdown restrictions. People spoke with their friends and relatives regularly, by telephone and via video calls.

People using the service were in a household bubble but maintained social distance from others during our visit. People were supported to access local areas for walks and drives out, as lockdown permitted. People enjoyed being part of an online art activity club and were involved in craft and domestic activities within the service.

People were admitted to the service safely, including when they returned from hospital or a visit to their family home. People were tested for COVID-19 before admission and were supported to self-isolate on arrival. This reduced the risk of introducing infection to others at Birches Grove.

People and staff had been supported to receive their vaccinations and COVID-19 testing. Staff ensured people accessed health care when needed and supported them with regular testing.

The provider ensured the staff team were updated on changes to national guidance and step by step procedures were in place for staff to refer to in the event of an outbreak. The provider shared lessons learned across their services to ensure people were protected from COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Birches Grove

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.