

Anchor Carehomes Limited

Beech Hall

Inspection report

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Date of inspection visit:
11 November 2020

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25 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beech Hall is a residential care home providing personal care for up to 64 people aged 65 and over, many of whom live with dementia. At the time of the inspection 40 people were using the service. The home consists of purpose-built accommodation spread across three floors. Two of these floors have been specially adapted to meet the needs of people living with dementia.

We found the following examples of good practice.

The premises were very clean and well-maintained. Beech Hall had a cleaning schedule in place for staff to follow to ensure good infection control was maintained.

Staff had received training in infection prevention and control, including how to put on and take off their personal protective equipment (PPE) in a safe and effective way.

We saw staff wore PPE as appropriate, and regularly washed and sanitised their hands. The home supported staff around uniforms. These were washed and kept at the service to minimise cross contamination.

Tests for COVID-19 were being carried out in line with good practice guidance, where possible.

We observed good signage around the home in relation to COVID-19 with Sunflowers on people's rooms who were isolating including dates of when isolation commenced and ended.

Visits to the home were restricted at the time of this inspection, in accordance with local infection control guidance. Staff were supporting people to stay in contact with their relatives via telephone calls, letters or via on-line video calls.

Staff we spoke with were passionate about their role and commended the registered manager on how well they had been supported throughout the COVID-19 period. One staff member said, "We have worked so hard. It has been hard. [Name of registered manager] has been amazing checking up on us all inside and outside of work."

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

Beech Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.