

Dr Yuen Fong Soloman Wong

Inspection report

7 Ashton View
Leeds
West Yorkshire
LS8 5BS

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Requires improvement 

Are services caring?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of this service following our annual review of the information available to us, including information provided by the practice. Our review indicated that there may have been a significant change to the quality of care provided since the last inspection.

This inspection focused on the following key questions:

- are services effective
- are services caring
- are services well-led

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- are services safe - good
- are services responsive - good

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups; with the exception of families, children and young people and working age people (including those recently retired and students), which were rated as being requires improvement.

We found that:

- There were effective systems and processes in place to support good governance of the practice.
- The lead GP and manager were visible, approachable and supportive of staff. Staff reported they felt valued and were positive about working at the practice.
- There was a culture of openness, honesty and transparency.
- There was a good understanding of the areas where they needed to improve, particularly relating to the Quality and Outcome Framework (QOF) indicators.
- The practice manager was pivotal in the development of the Primary Care Network childhood immunisations project, which was aimed at improving uptake rates within the local areas.
- Patient comments submitted via the CQC comment cards were all positive regarding the service, care and treatment they received from the practice.

The areas where the provider **should** make improvements are:

- Continue to monitor and improve the identification of carers.
- Continue to monitor and improve the uptake rates for childhood immunisations.
- Continue to monitor and improve the uptake rates for cancer screening.
- Formalise the induction programme for new staff.

Details of our findings and the evidence supporting our ratings are set out in the evidence table.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care.

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Requires improvement	
Working age people (including those recently retired and students)	Requires improvement	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team consisted of a lead CQC inspector and a GP specialist advisor.

Background to Dr Yuen Fong Soloman Wong

On the day of inspection, we visited Dr Yuen Fong Soloman Wong (known as Ashton View Medical Centre), 7 Ashton View, Leeds LS8 5BS, which is located within the Harehills district on the outskirts of Leeds city centre. The purpose-built premises are leased by the provider. There are three consulting rooms and two treatment rooms; one of which is used for minor surgical procedures. There is disabled access and car parking facilities on site.

The practice is situated within Leeds Clinical Commissioning Group (CCG) and is a member of a federation of practices across Leeds. They are also part of a primary care network (PCN), which is a group of practices who work together to improve services for their patient populations.

The practice provides services to approximately 4,500 patients under the terms of a locally agreed NHS General Medical Services (GMS) contract. The patient population consists of mixed ethnicity, with over 55% from black minority ethnic groups. The practice reported there was an increased number of Eastern European patients registering. There are patient demographic variables, compared to the local CCG averages. For example:

- 26% of patients have a long-standing health condition (CCG 50%)
- 79% of patients are in paid work or full-time education (CCG 63%)

- 8% of patients are unemployed (CCG 5%)
- 63% of patients are aged 18 years or under (CCG 39%)
- 4% of patients are aged 65 years or over (CCG 24%)
- Prevalence of smoking is 32% (CCG 20%)

The National General Practice Profile shows the level of deprivation within the practice demographics as being rated one. (This is based on a scale of one to ten, with one representing the highest level of deprivation.)

The practice clinical team consists of the male lead GP, a female salaried GP, two practice nurses and two healthcare assistants (all female). They are supported by a practice manager and a team of administration/reception staff.

The provider of the service is registered with CQC to deliver the regulated activities: diagnostic and screening procedures, treatment of disease, disorder or injury, maternity and midwifery services and surgical procedures. The lead GP also has a separate contract with the CCG to provide a non-therapeutic (for religious or cultural reasons) circumcision service for male babies up to the age of 12 weeks. The service is provided in accordance with best practice guidance from the British Medical Association (BMA).

The previous inspection ratings were displayed in the practice and on the provider's website.