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Caldecott Dental Practice

Inspection report

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Overall summary

We undertook a follow up focused inspection of Caldecott Dental Practice on 16 October 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector.

We had previously undertaken a comprehensive inspection of Caldecott Dental Practice on 1 June 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Caldecott dental practice on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 1 June 2023.

Summary of findings

Background

Caldecott Dental Practice is in Rugby and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for people with disabilities, are available near the practice. The practice has made reasonable adjustments to support patients with specific needs.

The dental team includes 4 dentists, 4 qualified dental nurses, 1 trainee dental nurse, 1 dental therapist, 1 practice manager and 1 receptionist. The practice has 4 treatment rooms.

During the inspection we spoke with the practice manager. We looked at practice policies, procedures and other records to assess how the service is managed.

The practice is open:

Monday to Friday from 9am to 5pm.

Saturdays by appointment only.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 16 October 2023 we found the practice had made the following improvements to comply with the regulation:

- Systems to monitor fire risk were in place including maintenance of firefighting and detection equipment and fire exits. The emergency lighting was serviced on 16 June 2023. We found that records of fire evacuation drills and weekly checks of the effectiveness of fire detection equipment were in place.
- The 5 yearly electrical fixed wire testing was completed on 3 July 2023.
- A legionella risk assessment was completed by an external company on 14 June 2023. The practice had reviewed all recommended actions. We found records of temperature checks for water outlets and saw water outlets were clean and free from limescale.
- We saw the governance in relation to X-ray equipment was in compliance with The Ionising Radiations Regulations 2017 and Ionising Radiation (Medical Exposure) Regulations 2017. We saw a written appointment of the radiation protection supervisor and updated local rules.
- The practice had implemented new procedures in relation to receiving and acting upon safety alerts, incidents and accidents. We saw safety alerts, incidents and accidents were recorded with actions taken and learning shared amongst the practice team during staff meetings.

The provider had also made further improvements:

- The practice had implemented a referral log to keep track of incoming and outgoing referrals.
- The practice had implemented a stock control system to ensure any out of date stock was disposed of according to the manufacturer instructions.