

Parkcare Homes (No.2) Limited

Roseneath Avenue

Inspection report

15 Roseneath Avenue
Winchmore Hill
London
N21 3NE

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Website: www.craegmoor.co.uk

Date of inspection visit:
31 January 2022

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25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Roseneath Avenue is a care home that provides services for people with autism and learning disabilities.

The home is registered to accommodate six people in self contained flats. Each person has a large flat within the home consisting of a bedroom, living and kitchen area and a bathroom. The flat contained everything the person needed to live independently. The home also had a garden area that people had to access to.

The care service had been developed and designed in line with the values that underpin the Registering the Right Support and other best practice guidance. These values include choice, promotion of independence and inclusion. People with learning disabilities and autism using the service can live as ordinary life as any citizen.

We found the following examples of good practice.

The home had responded to peoples' choices and individual needs during the pandemic to help them carry out activities outside the home safely. For example, ensuring lateral flow testing each day before they leave the home and providing masks to take with them.

The provider had admitted a new service users to the home during the Covid 19 pandemic. Risk assessments were in place to ensure a safe transition would be achieved. This included adhering to current national guidelines, a test before entering the home, period of isolation and then a further test at the end of the isolation period. Staff carried out regular welfare and mental health checks throughout the isolation period.

The staff were aware of who to contact should they have an outbreak of Covid 19 and the protocols to follow.

The provider did not place any restrictions on the number of visitors that service users had but they needed to book in before coming. Visitors had to either provide proof of a recent registered lateral flow test or carry out a test at the main entrance before entering the premises. Visits took place in the individual service users flat.

The home had sufficient supplies of Personal Protective Equipment (PPE). There were PPE stations in each of the flats and at the front entrance. Staff had received training in infection prevention and control and how to don and doff PPE.

Easy to read guidance information was used to help explain situations relating to the pandemic. For example, how to identify symptoms, how to test and what Covid 19 is.

The provider had a system in place to ensure staff had the necessary vaccinations and had completed the

necessary Covid 19 testing prior to working at the home.

All residents and staff had received the Covid 19 vaccination.

There was one small communal area that was mainly used by staff as service users had their own space inside their flats. The premises looked clean and hygienic throughout. There were cleaning stations in place and adequate ventilation.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Roseneath Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 31 January 2022 and was announced. We gave the service approximately 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.