

Kingsbury Court Surgery

Inspection report

Church Street

Dunstable

Bedfordshire

LU5 4RS

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www.kingsburycourtsurgery.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Requires improvement



Overall summary

We carried out an announced focused inspection of Kingsbury Court Surgery on 27 March 2019. This inspection was undertaken to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulation set out in warning notices we issued to the provider in relation to Regulation 12 Safe care and treatment.

The practice received an overall rating of requires improvement at our inspection on 9 January 2019 and this will remain unchanged until we undertake a further full comprehensive inspection within six months of the publication date of the initial report.

The full comprehensive report from the January 2019 inspection can be found by selecting the 'all reports' link for Kingsbury Court Surgery on our website at .

Our key findings were as follows:

- The practice had complied with the warning notices we issued and had taken the action needed to comply with the legal requirements.
- The system for prescribing medicines that require additional monitoring was safe and patients received medicine reviews prior to prescribing.
- The practice held all recommended emergency medicines with risk assessments for those medicines which it did not hold.

- The practice had implemented a system to ensure that patients in vulnerable groups were taking their medicines.
- Children who attended A&E departments or were not brought to appointments were routinely followed up and discussed.
- Infection prevention and control systems had been strengthened.
- Audits had been completed for the prescribing practices of independent nurse prescribers.
- Patient Group Directions had been appropriately signed by a clinician and were available to all relevant staff.
- A risk assessment had been completed for the security of the premises
- The fire risk assessment had been strengthened and fire drills had been completed.
- The practice had ensured there was oversight of safety alerts and ensured these had been actioned.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BS BM BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC inspector and included a GP specialist advisor.

Background to Kingsbury Court Surgery

Kingsbury Court Surgery provides a range of primary medical services, including minor surgical procedures from its location at Church Street, Dunstable, Bedfordshire, LU5 4RS. It is part of the NHS Bedfordshire Clinical Commissioning Group (CCG). The practice holds a General Medical Services contract (GMS), this is a nationally agreed contract with NHS England.

The practice serves a population of approximately 8,500 patients with a slightly higher than national average population of patients aged over 65 years. The practice population is 89% white British.

The practice supports three local care homes.

Information published by Public Health England rates the level of deprivation within the practice population group as seven on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The clinical team consists of three male GP partners and one female salaried GP. At the time of our inspection, one of the GP's was working in a non-clinical capacity due to a suspension from the GP Register. The practice also employs two female practice nurses, one of which also works as a community matron providing home visits to

patients unable to attend the practice. The clinical team also includes a health care assistant. The team is supported by a practice manager and a team of non-clinical, administrative staff. The practice also hosts weekly midwifery clinics, a psychiatric primary-care-worker and a musculoskeletal held by an advanced extended-scope physiotherapist.

The practice operates from a two-storey purpose built property, with disabled access throughout. Patient consultations and treatments take place on the ground floor level. There is a small car park outside the surgery, with limited disabled parking available.

Kingsbury Court Surgery is open from 8am to 6.30pm on Monday to Friday with extended availability for telephone consultations on Mondays until 8pm. When the practice is closed, out of hours services can be accessed via the NHS 111 service. Information about this is available in the practice and on the practice website.

The practice provides family planning, surgical procedures, maternity and midwifery services, treatment of disease, disorder or injury and diagnostic and screening procedures as their regulated activities.