

Mrs Mary Rebekah O`Connor

Darley Dale Care Home

Inspection report

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Gloucestershire
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Tel: 01242513389

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04 April 2017

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Ratings

Overall rating for this service

Good ●

Is the service well-led?

Good ●

Summary of findings

Overall summary

The inspection took place on the 4 April 2017 and was unannounced. We previously inspected the service on 26 February 2016 where we found breaches of regulations 16 and 18 of the Care Quality Commission (Registration) Regulations 2009 in relation to a lack of notifications. CQC monitors events affecting the welfare, health and safety of people living in the home through notifications that providers are required to send to us.

Darley Dale Care Home provides accommodation and care for up to 13 older people. At the time of our inspection there were four people living at the home.

Arrangements were in place to report deaths and other important events impacting on people using the service to the CQC through notifications.

At the time of our inspection visit Darley Dale Care Home had a registered manager in post. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service well-led?

Good ●

The service was well-led.

Arrangements were in place to report deaths and other important events impacting on people using the service to the CQC.

Darley Dale Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

This inspection took place on 4 April 2017 and was unannounced. Our inspection was carried out by one inspector. We carried out the inspection to check if a breach of regulations found at our previous inspection had been met. We spoke with the registered manager and the deputy manager. Before the inspection we spoke with the local authority to check if any events had occurred to people using the service they funded.

Is the service well-led?

Our findings

At our inspection of 26 February 2016 we found important events impacting on people using the service had not been notified to us. This included deaths and the outcome of an application to restrict a person of their liberty. CQC monitors events affecting the welfare, health and safety of people living in the home through notifications that providers are required to send to us.

The provider wrote to us following our previous inspection and told us the improvements they were going to make to ensure notifications were sent to us when important events occurred. Following our previous inspection we received three notifications from the service relating to important events.

At this inspection we found there had been no deaths or other important events since our previous inspection. We discussed notifications with the registered manager and deputy manager who were confident they knew what to report to us and how to do this.