

RCH Care Homes Limited

Woodlands Care Centre

Inspection report

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20 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodlands Care Centre is a care home providing personal and nursing care to older people. At the time of our visit, there were 95 people living in the service. The service is divided into five separate units, Dove, Byron, Tennyson, Coleridge and Wordsworth. Each unit consists of lounge areas, dining areas, bathrooms and single bedrooms with en-suite facilities.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building undertook a rapid flow test (RFT), which gives a COVID-19 test result within 30 minutes. Visitors also had their temperature taken, completed a health questionnaire and wore full personal protective equipment (PPE).

People were supported to keep in touch with friends and relatives through video calling. This included one person being supported to take part in a close relatives funeral via a video call.

The manager told us that they had changed systems within the service to reduce the risk of spread of infection. For example, staff used different entrances into the building to minimise any cross infection.

Whole home testing was carried out on both people and staff.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. The manager had purchased fogging machines to support the increased scheduled deep cleaning of the building.

Policies in place had been updated with COVID-19 information, which meant that actions to reduce the risk of transmission were taken.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.