

Sanctuary Home Care Limited

Livingstone House

Inspection report

11 Potter Street
Harlow
Essex
CM17 9AE

Tel: 01279641112

Date of inspection visit:
26 January 2021

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12 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Livingstone House is a care home providing support for up to 19 people with a learning disability. It is a four-storey building with level access throughout and lifts to all floors. Each floor has its own kitchen and lounge areas. 11 people were being supported at the time of inspection.

We found the following examples of good practice.

- The service had taken steps to alleviate the negative impact of the pandemic on people. Staff had provided a wide variety of in-house activities to support wellbeing and had supported people to remain in contact with relatives.
- There were personal protective equipment (PPE) stations for staff with ample supplies throughout each floor and facilities for staff to change their PPE. Staff were seen to be maintaining social distance and adhering to the PPE guidance and protective measures in place.
- The service was clean and hygienic. Robust cleaning schedules were in place, which were methodically completed throughout the service. Regular infection prevention and control audits were completed and action taken to address any issues identified.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed.
- The provider had developed a package of policies and procedures in response to the coronavirus pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Livingstone House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.