

Cuerden Developments Ltd

Berkeley Village and Cuerden Grange

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Berkeley Village and Cuerden Grange is a residential care home registered to provide nursing and personal care for up to 85 people. At the time of the inspection 73 people were living in the service. The home comprises of three separate buildings on the same site. One accommodates people who have acquired brain injury and require nursing care. The other has two units. One for people who are preparing to return to the community and the other for older adults who require help with personal care. The home is registered with the Care Quality Commission to accommodate adults of all ages, those living with dementia or mental illness and people with physical disabilities.

We found the following examples of good practice.

Staff had received infection prevention and control training and were regularly supported to update their knowledge and skills in relation to best practice standards. Staff also received supervision specifically linked to COVID-19 to enhance their knowledge and understanding and identify areas of support.

People were provided stimulation and supported to maintain contact with their friends and family when shielding or isolating. Visiting arrangements were person-centred to support those at the end of their lives while respecting local and national visiting guidance. Visitors were also provided with PPE on arrival including a mask and alcohol gel.

Technology was used to support people with contact and at times when they could not get visitors including for making contact with health professionals.

Staff were included in daily and regular meetings to discuss the management of COVID-19 and other infectious diseases. There were arrangements to monitor their welfare during the pandemic.

Processes in place for putting on and taking off personal protective equipment such as masks, gloves and aprons and management of clinical waste were robust. Facilities such as scrubs had been provided for staff to change their clothes before entering and when exiting the home. The environment was clean and domestic staff demonstrated good understanding of best practice standards for cleaning and decontamination.

The provider had risk assessed and implemented contingency plans to ensure an outbreak of COVID-19 was effectively managed. People and staff affected by COVID-19 were individually risk assessed including people who are more likely to be impacted by COVID-19 due to their ethnicity.

People were tested before admission and asked to isolate for a period of 14 days. Staff wore personal protective equipment (PPE) and were knowledgeable about what standard of PPE was needed and when.

Staff were deployed to work in designated parts of the home to prevent the possible spread of infection in

the event of an outbreak.

Staff had established a tuck shop for the staff and people who could not go out in the local community as they used to. This meant people did not miss out from their routines and could get their essential supplies.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Berkeley Village and Cuerden Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date and in line with national guidance.