

Mr Ahmed Rashid Holmes

# Mount Vernon Terrace

## Inspection report

23-25 Waverley Street  
Arboretum  
Nottingham  
Nottinghamshire  
NG7 4DX

Tel: 01159784345

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13 January 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Mount Vernon Terrace is registered to provide personal care for up to 16 people with mental health conditions. At the time of the inspection 11 people were living at the service. The building is a large terraced property and accommodation is provided over 4 floors, accessed by stairs. Communal lounges and a dining room were provided on the ground floor and a games room in the basement.

We found the following examples of good practice.

- Staff had been trained in infection prevention and control, food hygiene and COVID-19. They were aware of steps to take if there was an outbreak although the nature of the service did not lend itself to zoning different areas. People who used the service had capacity and frequently left the building unescorted and looked after their own personal care.
- There was plenty of PPE including masks, gloves, aprons and hand sanitiser available. Hand sanitiser was available throughout the service.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.
- We saw cleaning schedules and audits were carried out and cleaning took place throughout the day.
- Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

# Mount Vernon Terrace

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance. At the time of our inspection people were not receiving visits which was normal practise for those living at the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The registered manager was working through an action plan from an infection control inspection carried out by the CCG. There were areas of concern found with regard to decoration and infection control. The registered manager had put together an action plan and they were making the improvements required.