

St.Clair Care Limited

St Clair House

Inspection report

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21 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Clair House is a care home which offers care and support for up to 25 predominantly older people. At the time of the inspection there were 20 people living at the service. The service occupies a detached house over two floors with a passenger lift for people to access the upper floor. The service was equipped with facilities to support the needs of people living at St Clair House.

We found the following examples of good practice.

The service was clean throughout. There were appropriate procedures to ensure infection control risks were minimised. There were a few communal areas to ensure safe distancing seating arrangements. Regular discussions took place between staff and people to ensure they understood the reasons for social distancing. People who had limited capacity were sensitively encouraged to safe distance by staff.

The service was closed to visitors following government guidance and had constructed a temporary garden building to compensate for this. The building had a sealed Perspex divider with two separate entry points. PPE was offered and this enabled people to arrange appointments to see residents with the support of staff while protecting them from the risk of infection. Staff also helped people to stay in touch with family and friends through phone and video calls.

Clear signage and sanitiser dispensers were in place around the service. They were informative and highlighted what PPE was required to protect people.

The registered manager was communicating with people, staff and family members regularly to make sure everyone understood procedures and precautions being taken, and how to keep people safe. The registered manager worked with the whole staff team to ensure infection prevention and control measures were in place. This included introducing a dedicated staff area where they could access the service without walking through the home. The changing area included individual storage space for staff clothes and shoes. Uniforms were laundered on the premises to reduce the risk of cross infection.

Cleaning and infection control policies and procedures had been updated in line with Covid-19 guidance to help protect people, visitors and staff from the risk of infection. The registered manager kept up to date with appropriate training in infection control. The registered provider arranged and delivered training for staff to ensure they knew how to keep people safe during the COVID-19 pandemic.

People at high risk and those wishing to remain in their own rooms were supported by staff to occupy themselves. The service continued to offer and provide activities whilst maintaining people's safety.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

St Clair House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 21 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.