

City of York Council

Peppermill Court

Inspection report

Peppermill Court
Ramsay Close
York
North Yorkshire
YO31 8SS

Date of inspection visit:
21 October 2020

Date of publication:
05 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Peppermill Court is a residential care home, which has been set up for people who are recovering from coronavirus and need a temporary period of support before moving on to their longer-term accommodation. It was registered in May 2020 for up to 24 people but has subsequently reduced its capacity to 12.

We found the following examples of good practice.

- The provider had access to innovative technology to engage people and keep them entertained during their stay at the service. This included a 'magic table', which could be used for games, playing music, projecting lights and scenes. Technology was also used to help people keep in contact with families.
- The infection control arrangements were well organised, with clear designated zones for specific purposes around the home. The environment was spacious, which helped support social distancing.
- The service worked in partnership well with other agencies and health professionals, to ensure people's needs were met.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Peppermill Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.