

Paddock and Longwood Family Practice

Inspection report

Speedwell Surgery
1 Speedwell Street Paddock
Huddersfield
West Yorkshire
HD1 4TS

Website:

www.paddockandlongwoodfamilypractice.nhs.uk

Date of inspection visit:

Date of publication: 28/10/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services effective?

Good



Are services responsive?

Requires improvement



Are services well-led?

Good



Overall summary

We carried out an announced focused inspection at Paddock and Longwood Family Practice on 17 September 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions; are services effective, are services responsive and are services well-led.

Because of the assurance received from our review of information we carried forward the ratings for the following key questions: are services safe and are services caring.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

We have rated this practice as good overall, and requires improvement for are services responsive and requires improvement for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The areas where the provider **should** make improvements are:

- Continue to monitor and improve patient's experiences of appointments when accessing the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Requires improvement 
People with long-term conditions	Requires improvement 
Families, children and young people	Requires improvement 
Working age people (including those recently retired and students)	Requires improvement 
People whose circumstances may make them vulnerable	Requires improvement 
People experiencing poor mental health (including people with dementia)	Requires improvement 

Our inspection team

A CQC lead inspector and a GP specialist advisor.

Background to Paddock and Longwood Family Practice

Paddock and Longwood Family Practice is located one and a half miles from the centre of Huddersfield. The main site is known as Speedwell Surgery in Paddock, Huddersfield, with a branch site in Longwood Village, Huddersfield, one and a half miles away from the main site.

Speedwell Surgery is a purpose built site and Longwood Surgery was refurbished in 1990. The practice owns both buildings.

The practice has two sites, a main surgery and a branch:

Speedwell Surgery, 1 Speedwell Street, Paddock, Huddersfield, West Yorkshire, HD1 4TS (Main)

Longwood Village Surgery, 101 Thornhill Rd, Huddersfield HD3 4UL (Branch)

The inspection took place at the main site in Paddock, Huddersfield. We also inspected the branch site on this occasion.

There are currently 8,600 patients on the practice list

The practice is registered with the Care Quality Commission to provide the following regulated activities:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Treatment of disease, disorder or injury
- Surgical procedures
- Family planning

Seventy four percent of patients are white British, with 19% south Asian and 6% other ethnicities. The practice catchment area is classed as within the group of the fourth more deprived areas in England.

The practice provides services for their patients under the terms of the locally agreed NHS General Medical Services (GMS) contract. They also offer a range of enhanced services for example childhood vaccination and immunisation, extended hours and brief intervention services designed to reduce alcohol intake.

The practice is a teaching and training practice (this means it accommodates both undergraduate and post graduate doctors in training). It is staffed by four GP Partners and currently has two GP registrars. Two of the partners are male, with two female. One current GP registrar is also

female. One of the GP partners has a special interest in palliative care, child health, respiratory medicine and sports. A further GP has a special interest in women's health.

There are two practice nurses and two health care assistants, who are all female. The clinical team is supported by a practice manager, an IT/Development manager as well as reception and administration staff.

The practice is open between 8:30am and 6pm with extended hours until 8.30pm on Monday at Paddock Surgery.

Appointments are usually offered between 9am and 12 midday for morning surgery and between 3.30pm and 6pm for evening surgery. Antenatal clinics are held weekly on Tuesday morning and baby clinics on Thursday morning.

Patients needing to see a GP outside of normal working hours are advised to contact the GP out of hours service provided by Local Care Direct which is accessed via the surgery telephone number or by calling the NHS 111 service.

When we returned to the practice for this inspection, we checked, and saw that the previously awarded ratings were displayed, as required, in both the practice premises. The overall rating was displayed on the practice website with a link to the inspection report.