

Mr & Mrs C S Dhaliwal

Manor House Residential Home

Inspection report

Hall Lane
Old Farnley
Leeds
West Yorkshire
LS12 5HA

Tel: 01132310216

Date of inspection visit:
27 January 2022

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15 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Manor House Residential home is a care home in Leeds. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 30 people aged 65 and over. There were 25 people using the service at the time of the inspection.

We found the following examples of good practice.

The home was clean. Systems were in place to ensure good levels of hygiene.

Risks in relation to visitors had been assessed and action taken to ensure the service followed national guidance.

Regular Infection prevention control audits were undertaken. The home's infection prevention and control policies were up to date and in line with current guidance.

Staff had access to supplies of PPE and had received training to ensure they used this correctly. All staff had regular testing for COVID-19, and all eligible staff had received both vaccinations.

Staff were trained on how to keep people safe from the risk of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Manor House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection triggered by an outbreak of COVID-19 to look at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 48 hours' notice.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured the provider was using PPE effectively and safely. We observed staff wearing masks correctly during our inspection.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.