

Voyage 1 Limited

9 Rosslyn Crescent

Inspection report

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15 December 2016

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Ratings

Overall rating for this service

Good ●

Is the service effective?

Good ●

Summary of findings

Overall summary

We carried out an unannounced comprehensive inspection of this service on 26 November 2015. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach of regulation 15 of The Health and Social Care Act 2008 (Regulated Activities) 2014. We asked the provider to refurbish the property to ensure the premises were fit for the purpose of carrying out the regulated activity.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for 9 Rosslyn Crescent on our website at www.cqc.org.uk.

9 Rosslyn Crescent is a care home registered for four people with a learning disability located in the London Borough of Brent. During the day of this inspection the home had no vacancies. The home is part of a national provider Voyage.

The service did not have a registered manager, however the provider had made suitable arrangements to ensure day to day management cover was provided while they were recruiting for a new manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

During a tour of the premises we found that the registered provider had made reasonable adjustments and refurbished the premises to ensure it was fit for the purpose of carrying out the regulated activity.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service effective?

Good ●

We found that action had been taken to improve the effectiveness of the premises which ensured that people who used the service lived in a safe and well maintained environment.

9 Rosslyn Crescent

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of 9 Rosslyn Crescent on 15 December 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection on 26 November 2015 had been made. We inspected the service against one of the five questions we ask about services: is the service effective. This is because the service was not meeting some legal requirements.

The inspection was undertaken by one inspector. During our inspection we spoke with the temporary manager and were shown around the premises. We also observed interactions between care workers and people who used the service.

Is the service effective?

Our findings

During our inspection in November 2015 we found the provider to be in breach of regulation 15 of The Health and Social Care Act 2008 (Regulated Activities) 2014. We found that soft furnishing were torn, carpets and floor covering loose and torn. The kitchen, bathrooms and toilets were in a poor state of repair and the windows throughout the property were damaged and the wood work was rotting.

The provider sent us an action plan dated the 14 March 2016 informing us that the redecoration and refurbishment had been completed.

During this inspection we saw that new double-glazing had been fitted throughout the property. A new kitchen had been fitted. The property had been redecorated throughout; this included the toilet and bathroom. New lino floor covering had been laid and soft furnishing had been replaced. We judged the property to be now in a good state of repair and suitable to ensure that it met people's needs.