

Robert Pattinson

# Garden Lodge Care Home

## Inspection report

Philipson Street  
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Tyne and Wear  
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19 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Garden Lodge is a care home that provides accommodation and personal care for a maximum of 42 people who live with dementia or a dementia related condition. 36 people were accommodated at the service at the time of inspection.

We found the following examples of good practice.

- Staffing levels were safe. Staff had increased their hours to support colleagues who had to take time off work to isolate. There had been no agency usage and no staff working at the home from the provider's other services.
- Staff wore PPE (Personal Protective Equipment) appropriately. Additional cleaning of high-touch areas had been introduced and feedback from infection control specialists had been acted on promptly.
- All visitors had to undergo a temperature check and had access to PPE and handwashing facilities or antibacterial hand gel. We gave the provider some advice about reviewing some of their visitor processes to minimise risk and ensure social distancing was more practicable.
- The registered manager was off work at the time of inspection. Their deputy and acting deputy demonstrated a good understanding of relevant infection control guidance and procedures. Staff and the provider were responsive to suggestions and signposting regarding good practice.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.