

Alphacare Holdings Limited

# The Cedars Nursing Home

## Inspection report

Northlands  
Landford  
Salisbury  
Wiltshire  
SP5 2EJ

Tel: 01794399040

Date of inspection visit:  
12 January 2022

Date of publication:  
07 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Cedars Nursing Home is a care home providing personal and nursing care to 37 people aged 65 and over at the time of the inspection. The service can support up to 59 people. People live in two areas of the building, one of which specialises in providing care to people living with dementia. Part of the care home was undergoing refurbishment and was not being used at the time of the inspection.

On the first day of the inspection the provider's visiting policy was not in line with current Government guidance. This was preventing one person's family members visiting them inside the building. Following our visit, we had further contact with the manager regarding visiting arrangements. The manager informed us the provider was making changes to their visiting policy, which would mean the person's family members would be able to visit them inside the building, in line with current Government guidance.

We found the following examples of good practice.

The service had introduced measures to prevent visitors from catching and spreading infections. Visitors were screened for symptoms of COVID-19 and were provided with personal protective equipment (PPE).

Staff had received training on infection prevention and control measures and how to use PPE safely. PPE was available to staff throughout the service and staff were seen using it effectively.

Additional cleaning measures had been introduced in the home. All areas of the home were clean, and records demonstrated the additional cleaning had been completed.

COVID-19 testing was being carried out for people using the service and staff in line with the latest guidance.

The provider had effective systems in place to check staff and professional visitors were vaccinated against COVID-19.

The provider had updated their infection prevention and control policy to reflect the COVID-19 pandemic and additional measures that had been introduced.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Cedars Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- On the first day of the inspection the provider's visiting policy was not in line with current Government guidance. This was preventing one person's family members visiting them inside the building. Following our visit, we had further contact with the manager regarding visiting arrangements. The manager informed us the provider was making changes to their visiting policy, which would mean the person's family members would be able to visit them inside the building, in line with current Government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.