

Dr. Richard Pereira

Dr Richard Pereira - Herne Hill

Inspection report

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Overall summary

We undertook a follow up focused inspection of Dr Richard Pereira - Herne Hill on 29 September 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a focused inspection of Dr Richard Pereira - Herne Hill on 29 September 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing safe and well-led care and was in breach of regulations 12 and 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Dr Richard Pereira - Herne Hill Dental Practice on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it safe?
- Is it well-led?

Our findings were:

Are services safe?

We found this practice was providing safe care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach/es we found at our inspection on 29 September 2021.

Summary of findings

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach/es we found at our inspection on 29 September 2021.

Background

Dr Richard Pereira - Herne Hill is in the London Borough of Lambeth and provides private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available at the practice.

The dental team includes 5 dentists, a dental nurse and a receptionist. The practice has 2 treatment rooms.

During the inspection we spoke with the principal dentist. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Friday from 9am to 6pm

Saturdays (alternate) from 9am to 2pm

There were areas where the provider could make improvements. They should:

Improve the security of private prescription forms in the practice and ensure there are systems in place to track and monitor their use.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action



Are services well-led?

No action



Are services safe?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At the inspection on 29 September 2022 we found the practice had made the following improvements to comply with the regulations:

- A fire risk assessment was carried out in line with the legal requirements and the management of fire safety was effective. For example, fire detection equipment and emergency lighting had been installed and was checked at recommended intervals. In addition, fire drills were carried out.
- Emergency equipment and medicines were available and checked in accordance with national guidance.
- The practice had infection control procedures which reflected published guidance. In particular, the practice had introduced a protocol to disinfect patient-specific dental appliances before completing treatment.

The provider had also made further improvements:

- The provider had implemented audits for prescribing of antibiotic medicines taking into account the guidance provided by the College of General Dentistry.

Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 29 September 2022 we found the practice had made the following improvements to comply with the regulations:

- The practice ensured equipment was safe to use and maintained and serviced according to manufacturers' instructions. The practice ensured the facilities were maintained in accordance with regulations.
- At our previous inspection we had noted that NHS prescriptions pads were not being stored in a safe manner. We were informed that those prescription pads had now been disposed of securely.
- The quality assurance checks required for the Cone-Beam Computerised Tomography (CBCT) equipment were being carried out according to guidance.
- The practice had arrangements to ensure the safety of the X-ray equipment and we saw the required radiation protection information was available. We observed updated local rules reflecting current guidelines and the Health and Safety Executive (HSE) registration certificate was available.
- Systems had been put in place to identify materials that were approaching their expiry date and that single-use items were not stored for re-use.
- Staff had the skills, knowledge and experience to carry out their roles. We saw that staff training was up-to-date and undertaken at the required intervals
- Newly appointed staff had a structured induction and clinical staff completed continuing professional development required for their registration with the General Dental Council.
- Staff discussed their training needs during annual appraisals. The practice had arrangements to ensure staff training was up-to-date and reviewed at the required intervals.
- The practice had implemented a system to monitor patient referrals to ensure patients were seen in a timely manner.
- The quality of the dental care records had improved, showing consistency and detail in the information recorded.
- The practice had information governance arrangements and staff were aware of the importance of these in protecting patients' personal information.