

The Hesley Group Limited

The Hesley Village

Inspection report

Hesley Hall
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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Hesley Village is registered to provide accommodation and personal care for up to 80 people. The village is on the outskirts of Tickhill, near Doncaster. Accommodation is provided in single and multiple occupancy houses and flats, set in extensive grounds, with shops, a cinema and a café. The village is for people with a learning disability and people on the autistic spectrum. At the time of our inspection there were 74 people using the service.

We found the following examples of good practice.

The service had a suitable system in place to support people to maintain important relationships with their relatives and friends. This included promoting visits within the service and in the local community. Visitors were required to follow various safety measures such as completing a COVID-19 test prior to entering the service.

Staff had received training about how to keep people safe from the risk of infection and how to use personal protective equipment (PPE) correctly. The provider ensured there was enough PPE available for staff at all times and we observed staff wearing appropriate PPE.

Tests for COVID-19 were being carried out in line with government guidance, by both staff and people living in the service, when this was appropriate.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Hesley Village

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using personal protective equipment effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- The service had a suitable system in place to support people to maintain important relationships with their relatives and friends. This included promoting visits within the service and in the local community. Visitors were required to follow various safety measures such as completing a COVID-19 test prior to entering the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.