

Caretech Community Services (No.2) Limited

St Agnells House

Inspection report

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Date of inspection visit:
04 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Agnells House provides accommodation for up to eight people with learning and physical disabilities. At the time of the inspection there were six people living at the home.

We found the following examples of good practice.

Staff followed national guidance in wearing their Personal Protective Equipment (PPE) and had training in infection prevention and control(IPC).

Visitors were not allowed in the home but people were supported to stay in touch with their family through video calls.

People had care plans in place and risk assessments to help staff support them safely in case of an outbreak.

There were permanent staff working at the service and contingency planning was in place to ensure shifts could be covered in case staff had to be self-isolating.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

St Agnells House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We recommended that the provider consults current best practice guidance for effective cleaning and infection control in an outbreak and ensures that staff are allocated to specific tasks so that a high standard of cleanliness can be achieved in the service. We have also signposted the provider to resources to develop their approach.