

Loomer Medical Limited

Farmhouse Residential Rest Home

Inspection report

Talke Road
Red Street
Newcastle under Lyme
Staffordshire
ST5 7AH

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Farmhouse Residential Rest Home is a care home providing accommodation and personal care for up to 23 people, some of whom may be living with dementia. At the time of our inspection, 19 people were using the service.

We found the following examples of good practice.

- Whilst visits were restricted due to local and national guidance, people's individual wellbeing was considered and some visits went ahead by prior arrangement. Visiting procedures were in place and Personal Protective Equipment (PPE) was provided for visitors.
- A weekly newsletter kept people and families informed of any changes at the home and an on-line relatives forum had recently been set up to gather views on how the service could be improved.
- A cabin had been installed in the garden to support people to have safe, socially distanced visits with a family member or friend. It had separate access and a Perspex screen to maintain safety.
- The home had implemented 'bubbles' in each of their communal areas to reduce mixing between people and staff, to promote social distancing and minimise the spread of infection.
- The home looked clean and a thorough cleaning system was in place, with regular checks. Bathrooms and toilets had been refurbished during the pandemic to support a high level of cleanliness and hygiene.
- Staff shift patterns had been changed to reduce staff the number of staff coming on and off shift and breaks were staggered to reduce mixing and promote social distancing.
- The registered manager had maintained a COVID-19 implementation plan since the start of the pandemic, recording how they had addressed new situations as they arose. This had become a tool for reflection and learning on how to manage and prevent future outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Farmhouse Residential Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.